

Cloud Transformation

Global Integrated Energy Company

The client is an Oil & Gas supermajor with annual revenues over \$100B, operations in 180 countries, and over 55,000 employees. The client is engaged in every aspect of the oil, natural gas, and geothermal energy industries, including hydrocarbon exploration and production; refining, marketing and transport; chemicals manufacturing and sales; and power generation.



Challenge

- The client was transitioning their core end user computing environment to the cloud in order to improve collaboration and reduce computing administration and costs
- Client's IT department was experiencing escalating costs and administration challenges
- Transitioning to the cloud would have an impact on all employees, contractors and third-party partners
- Mobile computing was not available across the enterprise
- Data security was increasingly important
- Roles and processes would change as a result of this transition

Solution

- Facilitated IT Leadership through a redesign of their five-year strategy and secured ownership of transformation
- Socialized IT Strategy with Executive Leadership to ensure endorsement and support
- Formed six separate projects under a single Cloud Program: SharePoint Online, Exchange Online, Office 365, OneDrive, Windows 10, and Mobile
- Formed and led an integrated program management office (PMO) to provide common services across the projects, including change management, communications, training, operational process and role mapping, metrics, governance and project controls
- Monitored key metrics to improve technology usability, deployment, change management, training

Benefits

- Strong leadership sponsorship across the business
- New lower cost change / deployment approach for future IT implementations
- Full business adoption with minimal exceptions
- Successful transition of over 60,000 users to the new cloud environment

